

Leicestershire Children and Family Services Plan 2026 - 2029

Our Goals to Help Children and Families

This plan explains how we will help children, young people, and families in Leicestershire. We want to make sure you can feel safe, happy, and ready for the future. To do that, we listened to what you had to say, and we will keep asking for your ideas to make things even better.

Our Vision is for Leicestershire to be a place where all children can build strong foundations, be safe and feel like they belong, and enjoy life and do well.

Our Goals:

Build Strong Foundations - helping children be ready to learn and grow happy and healthy.

- ★ We will support your learning and wellbeing from an early age to give you the best start in life.
- ★ We will work with other organisations to give you opportunities in your local area and help you grow up ready for adult life.
- ★ We will work with other organisations to give you and your family extra help and support when you need it.

Be Safe and Belong - making sure every child feels safe at home, in school, and in their community.

- ★ We will work with your family to keep you safe and give them help when they need it.
- ★ We will work with other organisations to make sure everyone knows that keeping all children safe is important, and that it's everyone's job to help look after them.
- ★ We will help you feel that you matter and belong in your family, school, and community.
- ★ We will support your family to build good relationships so you can be safe and happy at home or in your family network.

Enjoy and Achieve - helping children have fun, learn new things, and reach their goals.

- ★ We will make sure you have access to great learning and education close to home, so you can do your best.
- ★ We will work with you and your family to understand how tough experiences affect you and give you extra support when you need it.

How we will work with you and your family

Listening:

We will always listen to you, ask you for your opinions and ideas and use your feedback to make our services better.

Belonging:

We want you to feel accepted, respected, and included. We will celebrate what makes you special and make sure everyone is treated fairly.

Caring Staff:

Our teams are skilled, caring and ready to help you and your family.

Being Responsive:

We will understand what you and your family have gone through and help you in a kind and thoughtful way.

Smart Planning:

We will use good planning and teamwork to make sure we make the best choices for children and families.

Flexibility:

We will change and adapt when we need to, to help you in the best way possible.

Trust and Respect:

We will believe in you, listen to you and treat everyone with kindness and respect.

Openness and Transparency:

We will be honest and clear about what we do.

Positivity:

We will see the good side of things and believe that things can get better.

Aspiration:

We will always aim to help you do your best.

Curiosity:

We will learn more about you to help us understand things better.

Collaboration:

We will work hard to include everyone to make sure we reach our goals together.

How we will know we have reached our goals

We will check our work, data and other information to make sure we are making a real difference in the following ways:

- You tell us things have improved for you and your family
- Your feedback is being used to help us improve our services
- Children are doing better
- We are helping children quickly and avoid long waits
- We are making decisions based on good evidence and teamwork
- Providing help early means fewer children need extra support from social workers